



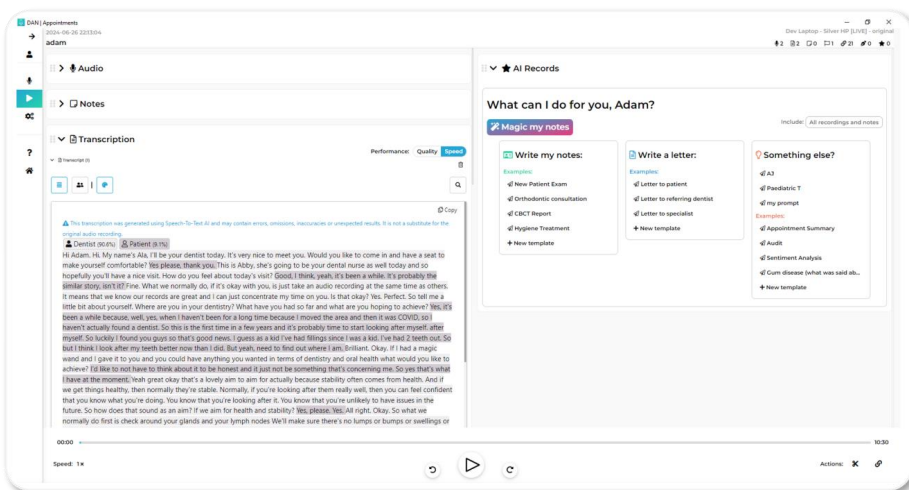
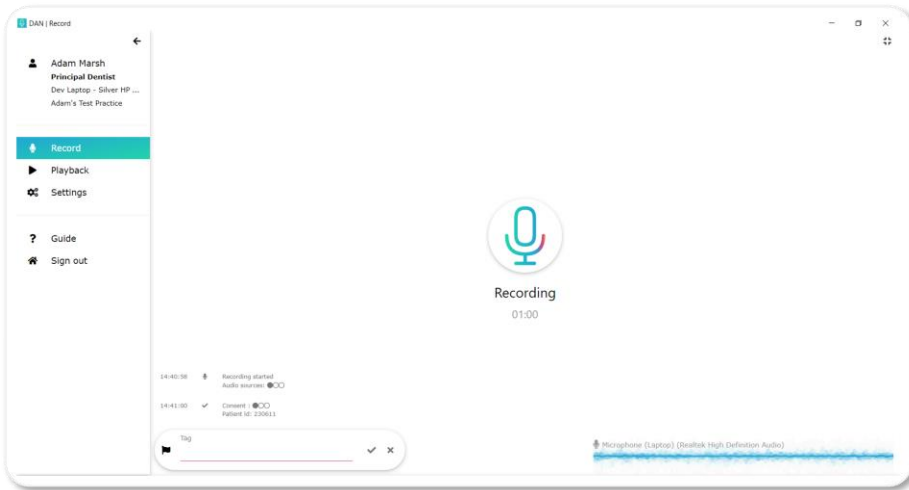
DAN

Dental Audio Notes

Master record keeping

Audio + AI for the clinical record

# Introducing DAN for Principals and Practice Managers



# Welcome

If you are a Practice Principal or Practice Manager and have a team member interested in mastering record keeping with Dental Audio Notes, then this document is for you.

Dental Audio Notes (DAN) boosts accuracy, efficiency and patient care with AI generated notes from secure clinical audio records and transcriptions of patient consultations.

DAN manages the consent, security, accessibility, privacy and storage for you, so all you need to do is press go.

Dental Audio Notes has been created by husband-and-wife team, Ala and Adam.

When it comes to a record of the deep and meaningful conversations clinicians and patients share, despite our best efforts the written record suffers from omissions, lack of detail and inconsistent quality. A trilemma; complete, accurate, contemporaneous. Choose two.

An audio recording enables us to enjoy all three. It provides a master record of our consultations and the decision-making process that our patients have worked through with our guidance. It is complete, it is accurate, and it is immediate. It includes all the nuances, the exact words, as well as the tone and manner in which information has been received. In the same way that photographs add colour and context to charting, audio recordings provide accuracy, completeness and context to the written record.

From this master record, we can overlay AI to automatically write notes, letters and summaries, increasing quality, ensuring consistency and saving valuable time.

We created DAN for all dentists to improve quality and consistency in our clinical record keeping and make it easier so that we can concentrate on looking after our patients, continue to strive towards excellence in our work, and keep dentistry joyful.

We look forward to helping you and your team with the same.

All the best,  
Ala & Adam



**Adam Marsh**  
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Director / Founder  
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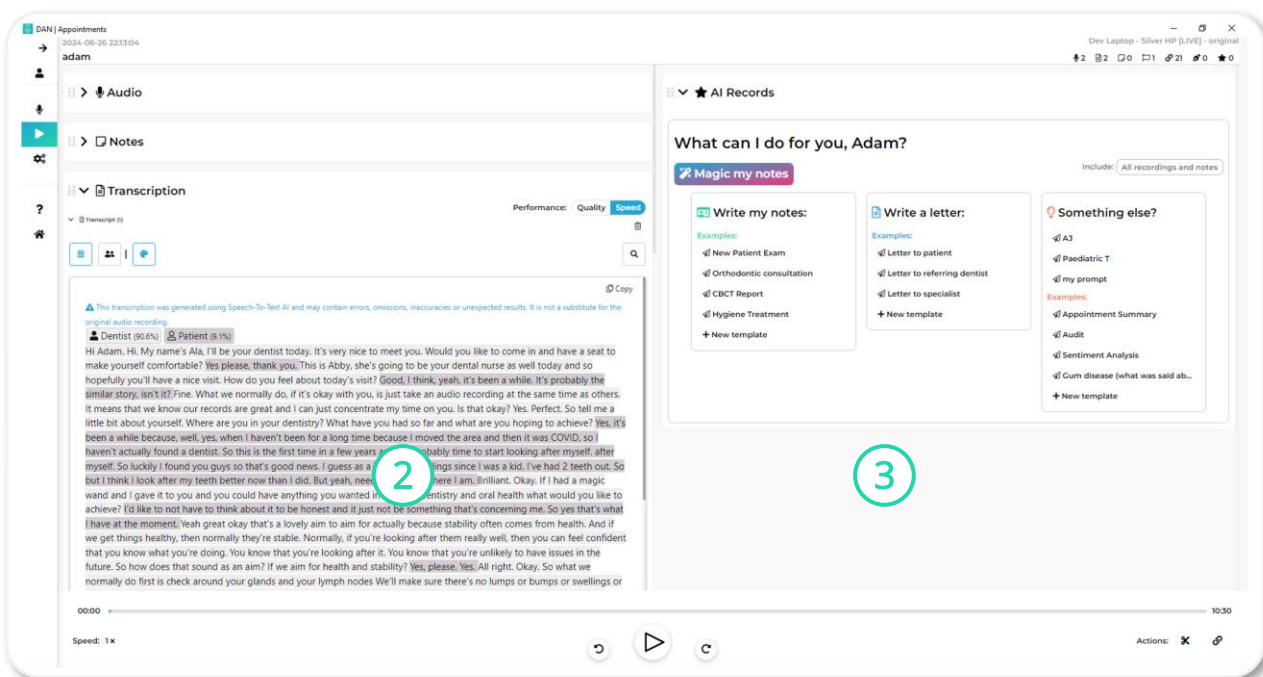
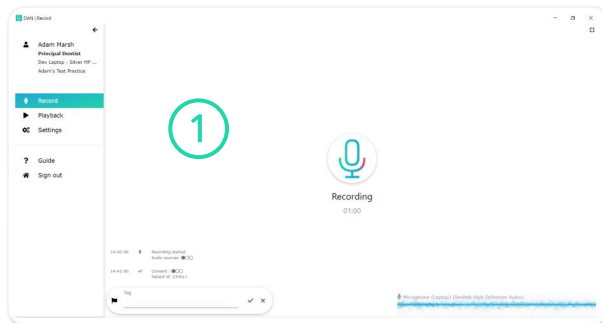


**Ala Rozwadowska**  
BDS (Hons) Cardiff  
Founder / Clinical Lead  
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# 1 Audio

Know you have the best record you've ever had and get credit for all the work you do with your patients.

A truly complete accurate and contemporaneous master clinical record, With the exact language detail and tone of the appointment.



# 2 Transcription

Timestamped audio with speaker identification provides searchable audio. Clinical and custom dictionaries handle accents and dental terminology.

# 3 AI

Unbelievable efficiency writing notes letters and appointment summaries in seconds.

Magic my Notes to generate a written record of the appointment in one click. Or select, edit and create a template to generate structured written notes, letters, or custom tasks as required.

Freedom to use AI for your own analysis safe with the most secure private and clinically compliant system.

# Certified Compliance

Recording a clinical consultation forms part of the patient record.

Using DAN ensures you are fully compliant to the highest standard with every data privacy, security and clinical record keeping regulation.



Our Cyber Essentials certification demonstrates our commitment to cyber security and protection. Cyber Essentials is backed by the UK government and overseen by the National Cyber Security Centre (NCSC). <https://registry.blockmarktech.com/certificates/9cb49def-0ab9-4f39-8b85-f4253261ee87/>



The GDPR is an important component of EU and UK privacy law and human rights law. Health records contain special category, personal, sensitive data and are subject to higher requirements of data protection and privacy. We are fully compliant with GDPR and ensure you are too.



Our ICO registration is proof that value and care about the protection and privacy of you and your patient's information. We do not have the ability to decrypt and therefore access your data. It will never be shared with any third parties. Our ICO registration number is **ZA761741**. <https://ico.org.uk/ESDWebPages/Entry/ZA761741>



Using DAN for audio record keeping ensures you are fully compliant with the requirements of the GDC and CGDent, including retention of the records for the lifetime of the record (11 years), and ensuring that records are accessible by the right people at the right time.



The NHS Data Security and Protection Toolkit (DSPT) is an assessment tool measuring performance against the National Data Guardian's 10 data security standards. All organisations with access to NHS patient data must use this toolkit and we have been assessed since 2021. Our NHS Digital ODS Code is **8KM26**. <https://www.dsptoolkit.nhs.uk/OrganisationSearch/8KM26>



All data processed by DAN is held off site on servers provided by AWS. This means that we benefit from the security standards of AWS infrastructure which holds **ISO 270015, 270176, 270187 and 90018** certifications. For more information on the physical security standards which DAN benefits from by virtue of AWS please refer to the AWS compliance [controls](#) and [whitepapers](#).

Dental Audio Notes is also [HIPAA](#) compliant. In addition, Dental Audio Notes has been developed in line with, and has the intention to attain compliance with the following standards:

**Security:** [ISO 27000](#) series; [SOC 2](#); **Artificial Intelligence:** [ISO 42001](#); **Clinical Safety:** [DCB0129](#)



Privacy Policy  
<https://dentalaudionotes.com/privacy>



Supplier Governance Overview  
[https://dentalaudionotes.com/governance\\_overview](https://dentalaudionotes.com/governance_overview)



Data Protection Impact Assessment (DPIA)  
<https://dentalaudionotes.com/dpia>



End User Licence Agreement (EULA)  
<https://dentalaudionotes.com/eula>



protecting patients,  
regulating the dental team

**4.1.1** You must make and keep complete and accurate patient records, including an up-to-date medical history, each time that you treat patients. Radiographs, consent forms, photographs, models, **audio or visual recordings of consultations**, laboratory prescriptions, statements of conformity and referral letters all **form part of patients records** where they are available.

# System Overview

Dental Audio Notes makes secure clinical audio records of dental consultations, forming part of the patient record. All records are stored in the UK using AWS servers.

The audio is transcribed, and the transcription used to generate written records using AI.

Clinicians use DAN by installing the DAN application on their surgery computer. The application provides recording, playback, transcription and AI record functionality, all secured with end-to-end encryption.

## System Requirements

### Microsoft:

OS: Windows 7 or later (incl. 10 and 11)  
 RAM: 512MB  
 CPU: x86 or x64  
 Disk: 500MB

### Apple:

OS: Mac OS X 10.10 (Yosemite) or later  
 RAM: 512MB  
 CPU: x64  
 Disk: 500MB

## Internet connection

An internet connection is required using HTTPS. We can share a static IP address for firewall whitelisting on request. In the case of an intermittent internet connection, encrypted audio is temporarily stored on the local computer until the connection is restored, and the audio can be uploaded.

## Microphone

A microphone is required to provide audio to the DAN client. Dental Audio Notes works with any microphone that can be connected to your computer. A speaker or headphones is required to listen to the audio. You can view our microphone recommendations online here:

<https://dentalaudionotes.com/blog/3ic2-recommended-microphones>



RØDE Wireless GO

Bluetooth icon, 7h battery icon

£ 200

Audio Transcription progress bars



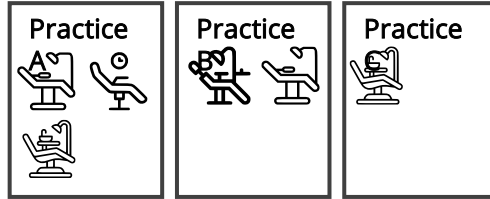
Basic Wireless Mic

Bluetooth icon, 5h battery icon

£ 30

Audio Transcription progress bars

# DAN works across multiple surgeries and practices supporting you wherever you treat patients



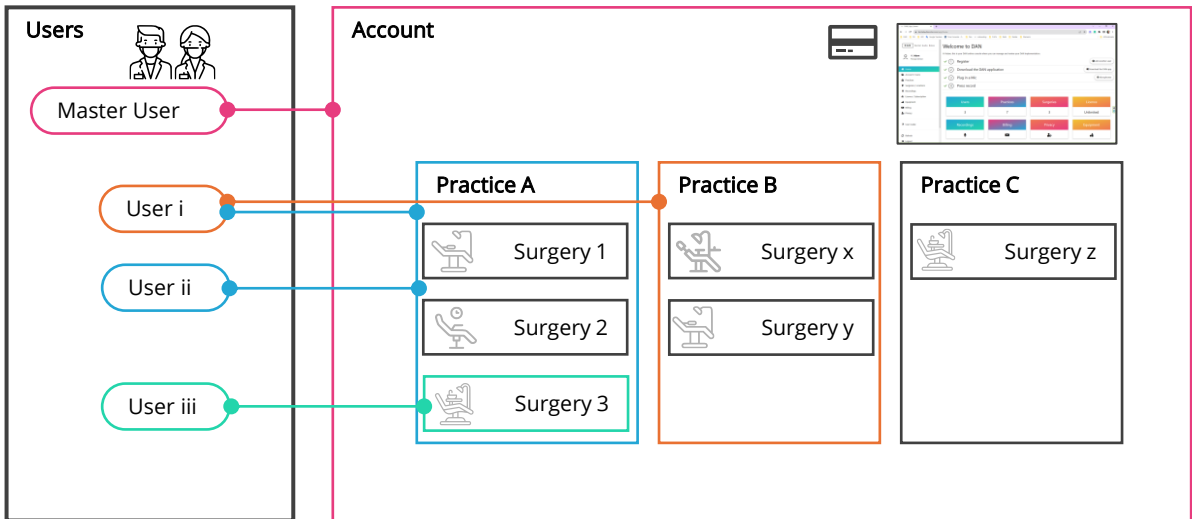
**Master** users have full account access

Additional users can be added with restricted access

**User i** has access to all surgeries in **Practice A** and **Practice B** but not **Practice C**

**User ii** has access to all surgeries in **Practice A** only

**User iii** has access to **Surgery 3** within **Practice A** only.



Get started in 5 minutes  
[www.dentalaudio.com](http://www.dentalaudio.com)

